

Home Delivery Guidelines

At Optica we are continuously working on improvements to meet the latest market requirements and offer the best services to our valued customers.

Home Delivery service will mean one step closer to make our customers' experience as pleasant as possible.

Terms & Conditions:

The Free Home Delivery service applies for customers fulfilling all these requirements:

1. Customers purchasing Single Vision prescription lenses or sunglasses
2. Customers with minimum prescription order of BD 100 (total invoice amount after discount)
3. Customers paying 100% in advance

Following products are excluded from the service (cannot be delivered):

- All orders fitted with Progressive Lenses *(To achieve the highest comfort when using Progressive Lenses, we recommend customers to get a short training from our specialists to learn how to use and adjust to the lenses)*
- All orders fitted with high powers (Above +/- 8.00D) *(For customers' best comfort, we recommend to check the fitting with our trained staff when the glasses are ready)*
- 1st time wearer of any prescription glasses *(To adjust to wearing the 1st glasses, we would like to help customers with our professional advice)*
- All sunglasses without prescription
- Contact lenses

Important notes:

- Customers are advised to [keep the invoice](#) and present it against delivery as a document proving their purchase. Copy will be carried by a delivery man for customer's signature.
- Upon order completion customers are contacted by Optica delivery man to agree on delivery time.
- Customers are kindly informed that [only minor adjustments](#) can be done at the spot upon delivery. If any major adjustments are required, customers are advised to visit any of Optica shops.

Management Team